

VoiceThread Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Updated VoiceThread Universal Site

Report Date: January 2023

Product Description: Simplified site compatible with most assistive technologies

Contact Information: support@voicethread.com

Notes: Accessibility work is never finished, and is at the heart of VoiceThread’s mission, baked into all new design and development work from the ground up. If you’ve been a VoiceThreader for some time, you know that it’s been [a long journey](#) from Adobe Flash. We are always open to feedback and a conversation about what would help all of our users succeed. Please don’t hesitate to reach out!

Evaluation Methods Used: Multiple

Primary Method: NVDA with Chrome

Secondary Methods: Jaws with Chrome, NVDA with Firefox, VoiceOver on Mac with Safari, Keyboard only, VoiceOver on iOS

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|--|
| Web Content Accessibility Guidelines 2.1 | Level A: Yes Level AA: Yes Level AAA: No |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | Yes |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe , - V3.1.1 (2019-11) | Yes |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| <p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Partially Supports</p> | <p>Mobile: Some buttons are not sufficiently labeled yet. iOS devices occasionally read decorative elements they should be skipping.</p> |
| <p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |
| <p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |

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| <p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Supports</p> <p>Universal: Partially Supports</p> <p>Mobile: Supports</p> | <p>Users can upload videos that contain audio description provided file size meets VoiceThread capacity. If users need to synchronize pre-existing media they can utilize external video editing software.</p> |
| <p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Partially Supports</p> <p>Universal: Supports</p> <p>Mobile: Partially Supports</p> | <p>Standard: Some dialogs may require more context, and the Manager interface has minor exceptions in sub-tab navigation.</p> <p>Mobile: Drop menus read as continuous part of a page instead of a new contextual element.</p> |
| <p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |
| <p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |

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| <ul style="list-style-type: none"> ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Open Functionality Software) ● 11.1.4.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |
| <p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Supports</p> <p>Universal: Not Applicable</p> <p>Mobile: Supports</p> | <p>Universal: content playback does not automatically begin upon page load.</p> |
| <p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |

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| <p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |
| <p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Standard: Does not support</p> <p>Universal: Not Applicable</p> <p>Mobile: Does not support</p> | <p>Standard and Mobile: There is not a way for users to customize or disable existing keyboard shortcuts.</p> <p>Universal: Native and screen-reader-controlled keyboard commands work as expected.</p> <p>Mobile: There is not a way for users to customize or disable existing keyboard shortcuts.</p> |
| <p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Not Applicable</p> <p>Universal: Not Applicable</p> <p>Mobile: Not Applicable</p> | |
| <p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) | <p>Standard: Partially Supports</p> <p>Universal: Partially Supports</p> <p>Mobile: Partially Supports</p> | <p>Standard and Mobile: saving a comment while a user has a VoiceThread open results in that comment appearing on the page automatically. Screen reader users are encouraged to use the</p> <p>Universal interface. Universal: Only exception is GIF files</p> |

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| <ul style="list-style-type: none"> ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Standard: Supports Universal: Supports Mobile: Supports | |
| <p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs | Standard: Partially Supports Universal: Partially Supports Mobile: Supports | Standard: Standard: Users can bypass blocks of content to access the main content of the application using a screen reader, but not when using keyboard-only Universal: Screen readers have the option of bypassing, but that option is not available for keyboard only navigation. |
| <p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 | Standard: Partially Supports Universal: Supports Mobile: Partially Supports | Standard: Page titles are provided, but individual pages within each application are not always distinguished meaningfully. Mobile: Page titles are visible but are not always recognized by a screen reader. |

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| <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Partially Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | <p>Standard: focus order when using keyboard navigation may not always follow logical order.</p> |
| <p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |
| <p>2.5.1 Pointer Gestures (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Standard: Partially Supports</p> <p>Universal: Supports</p> <p>Mobile: Does not support</p> | <p>Standard: Panning on a slide while zoomed requires mouse dragging.</p> <p>Mobile: Zooming with finger gestures works, but there are no tappable buttons to replicate the behavior.</p> |
| <p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |

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| <ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | | |
| <p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Standard: Partially Supports</p> <p>Universal: Supports</p> <p>Mobile: Partially Supports</p> | <p>Standard and mobile: not all visual labels are included in the accessible name.</p> |
| <p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Standard: Not Applicable</p> <p>Universal: Not Applicable</p> <p>Mobile: Not Applicable</p> | |
| <p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Partially Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | <p>Standard: Marketing and support pages are not internationalized, but user interfaces and tools are.</p> |
| <p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |

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| <ul style="list-style-type: none"> ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| 3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Standard: Supports Universal: Supports Mobile: Supports | |
| 3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Standard: Partially Supports Universal: Supports Mobile: Partially Supports | Standard and mobile applications provide visual messaging of errors but these are not always announced by screen readers. Screen reader users are encouraged to use Universal. |
| 3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Standard: Supports Universal: Supports Mobile: Supports | |
| 4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria | Standard: Supports Universal: Supports | |

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|---|--|---|
| <ul style="list-style-type: none"> ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Mobile: Supports</p> | |
| <p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Not required ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Partially Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | <p>Standard: Manager interfaces are not accessible to all screen readers.</p> |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--------------------------|
| <p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Not Applicable</p> <p>Universal: Not Applicable</p> <p>Mobile: Not Applicable</p> | |

| | | |
|---|--|--|
| <p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Supports</p> <p>Universal: Partially Supports</p> <p>Mobile: Supports</p> | <p>Universal: Users can add audio track to describe any video they upload. Utilizing this method is considered non- traditional and thus users may be unaware of such options.</p> |
| <p>1.3.4 Orientation (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |
| <p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |
| <p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Partially Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | <p>Standard: Site footer links do not always adhere to this criteria.</p> |
| <p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> | <p>Standard: Supports</p> <p>Universal: Supports</p> | <p>:</p> |

| | | |
|--|--|---|
| <ul style="list-style-type: none"> ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Mobile: Supports</p> | |
| <p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |
| <p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Standard: Partially Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | <p>Standard: App does not require horizontal scrolling when zoomed to 400%, but some of the content is not accessible when zoomed to this extent.</p> |
| <p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |
| <p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |

| | | |
|---|--|---|
| <ul style="list-style-type: none"> ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | | |
| <p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | <p>Standard: Partially supports</p> <p>Universal: Not applicable</p> <p>Mobile: Not applicable</p> | <p>Standard: Does adhere when hovering with a mouse but not with keyboard navigation.</p> |
| <p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |
| <p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | <p>Note: VoiceThread provides authoring tools to create titles and labels, however if content creators bypass these options during content creation, such content may be unclear.</p> |
| <p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) | <p>Standard: Partially Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | <p>Standard: Visual focus missing on main media player navigation.</p> |

| | | |
|---|--|---|
| <ul style="list-style-type: none"> ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Partially Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | <p>Standard: Marketing and support pages are not internationalized, but user interface and tools are.</p> |
| <p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |
| <p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |

| | | |
|--|--|--|
| <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs | | |
| <p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Supports</p> <p>Universal: Supports</p> <p>Mobile: Supports</p> | |
| <p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Standard: Supports</p> <p>Universal: Not Applicable</p> <p>Mobile: Not Applicable</p> | |
| <p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) | <p>Standard: Partially Supports</p> <p>Universal: Supports</p> <p>Mobile: Partially Supports</p> | <p>Standard and mobile: Visual alerts provided, but not all are announced by screen readers.</p> |

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Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|---|
| 302.1 Without Vision | Standard: Partially Supports Universal: Supports Mobile: Partially Supports | Standard and Mobile: Not all content is accessible using keyboard or screen reader. If these features are needed, users are encouraged to use Universal |
| 302.2 With Limited Vision | Standard: Partially Supports Universal: Supports Mobile: Partially Supports | Standard and Mobile: Not all content is accessible using keyboard or screen reader. If these features are needed, users are encouraged to use Universal |
| 302.3 Without Perception of Color | Standard: Supports Universal: Supports Mobile: Supports | |
| 302.4 Without Hearing | Standard: Supports Universal: Supports Mobile: Supports | |
| 302.5 With Limited Hearing | Standard: Supports Universal: Supports Mobile: Supports | |
| 302.6 Without Speech | Standard: Supports Universal: Supports Mobile: Supports | |
| 302.7 With Limited Manipulation | Standard: Supports Universal: Supports Mobile: Supports | |
| 302.8 With Limited Reach and Strength | Standard: Partially Supports Universal: Supports Mobile: Supports | Standard: Not all content is accessible using keyboard only If these features are needed, users are encouraged to use Universal |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Standard: Supports Universal: Supports Mobile: Supports | |

Chapter 5: [Software](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.1 section | See information in WCAG 2.x section |
| <i>502 Interoperability with Assistive Technology</i> | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Standard: Supports Universal: Supports Mobile: Supports | |
| 502.2.2 No Disruption of Accessibility Features | Standard: Supports Universal: Supports Mobile: Supports | |
| <i>502.3 Accessibility Services</i> | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Standard: Partially Supports Universal: Supports Mobile: Partially Supports | Standard and Mobile: Not all content is accessible using keyboard or screen reader. If these features are needed, users are encouraged to use Universal |
| 502.3.2 Modification of Object Information | Standard: Supports Universal: Supports Mobile: Supports | |
| 502.3.3 Row, Column, and Headers | Not Applicable | |
| 502.3.4 Values | Standard: Supports Universal: Supports Mobile: Supports | |
| 502.3.5 Modification of Values | Standard: Supports Universal: Supports Mobile: Supports | |
| 502.3.6 Label Relationships | Standard: Partially Supports Universal: Partially Supports Mobile: Partially Supports | See WCAG 2.4.6 |
| 502.3.7 Hierarchical Relationships | Standard: Supports Universal: Supports Mobile: Supports | |
| 502.3.8 Text | Standard: Supports Universal: Supports | |

| | | |
|--|---|---|
| | Mobile: Supports | |
| 502.3.9 Modification of Text | Standard: Supports Universal: Supports Mobile: Supports | |
| 502.3.10 List of Actions | Standard: Partially Supports Universal: Supports Mobile: Partially Supports | Standard and mobile: Not all actions incorporate the required accessible names to make them clearly understood to users using screen readers. Screen reader and keyboard users are encouraged to use the Universal interface. |
| 502.3.11 Actions on Objects | Standard: Supports Universal: Supports Mobile: Supports | |
| 502.3.12 Focus Cursor | Standard: Partially Supports Universal: Supports Mobile: Supports | Standard: Visual focus missing on main navigation and in player. Keyboard users are encouraged to use the Universal interface. |
| 502.3.13 Modification of Focus Cursor | Standard: Supports Universal: Supports Mobile: Supports | |
| 502.3.14 Event Notification | Standard: Supports Universal: Supports Mobile: Supports | |
| 502.4 Platform Accessibility Features | Standard: Supports Universal: Supports Mobile: Supports | |
| 503 Applications | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | |
| 503.3 Alternative User Interfaces | Not Applicable | This VPAT covers all VoiceThread interfaces. |
| <i>503.4 User Controls for Captions and Audio Description</i> | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Standard: Supports Partially Supports Mobile: Supports | See WCAG 1.2.2/WCAG 1.2.5 |

| | | |
|---|--------------------------------------|---|
| 503.4.2 Audio Description Controls | Not Applicable | |
| 504 Authoring Tools | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See WCAG 2.1 section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | |
| 504.2.2 PDF Export | Not Applicable | |
| 504.3 Prompts | Does Not Support | Tools for creating content conforming to Level A and Level AA Success Criteria and Conformance Requirements exist, but user is not prompted to use them explicitly. |
| 504.4 Templates | Not Applicable | |

Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|-------------------------------------|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Standard: Supports Universal: Supports Mobile: Supports | |
| 602.3 Electronic Support Documentation | See WCAG 2.1 section | See information in WCAG 2.x section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not Applicable | |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Standard: Supports Universal: Supports Mobile: Supports | |
| 603.3 Accommodation of Communication Needs | Standard: Supports Universal: Supports Mobile: Supports | |

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Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.2.1 Usage without vision | Standard: Partially Supports Universal: Supports Mobile: Partially Supports | Standard and Mobile: Not all content is accessible using keyboard or screen reader. If these features are needed, users are encouraged to use Universal |
| 4.2.2 Usage with limited vision | Standard: Partially Supports Universal: Supports Mobile: Partially Supports | Standard and Mobile: Not all content is accessible using keyboard or screen reader. If these features are needed, users are encouraged to use Universal |
| 4.2.3 Usage without perception of colour | Standard: Supports Universal: Supports Mobile: Supports | |
| 4.2.4 Usage without hearing | Standard: Supports Universal: Supports Mobile: Supports | |
| 4.2.5 Usage with limited hearing | Standard: Supports Universal: Supports Mobile: Supports | |
| 4.2.6 Usage with no or limited vocal capability | Standard: Supports Universal: Supports Mobile: Supports | |
| 4.2.7 Usage with limited manipulation or strength | Standard: Supports Universal: Supports Mobile: Supports | |
| 4.2.8 Usage with limited reach | Not Applicable | |
| 4.2.9 Minimize photosensitive seizure triggers | Standard: Supports Universal: Supports | |

| | | |
|---|---|--|
| | Mobile: Supports | |
| 4.2.10 Usage with limited cognition, language or learning | Standard: Supports Universal: Supports Mobile: Supports | |
| 4.2.11 Privacy | Standard: Supports Universal: Supports Mobile: Supports | |

Chapter 7: [ICT with Video Capabilities](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|-------------------------------------|
| 7.1 Caption processing technology | Heading cell – no response required | Heading cell – no response required |
| 7.1.1 Captioning playback | Standard: Supports Universal: Supports Mobile: Supports | |
| 7.1.2 Captioning synchronization | Standard: Supports Universal: Supports Mobile: Supports | |
| 7.1.3 Preservation of captioning | Standard: Supports Universal: Supports Mobile: Supports | |
| 7.1.4 Captions characteristics | Standard: Does Not Support Universal: Does Not Support Mobile: Does Not Support | |
| 7.1.5 Spoken subtitles | Standard: Does Not Support Universal: Does Not Support Mobile: Does Not Support | |
| 7.2.1 Audio description playback | Not Applicable | |
| 7.2.2 Audio description synchronization | Not Applicable | |
| 7.2.3 Preservation of audio description | Not Applicable | |

| | | |
|--|---|--|
| 7.3 User controls for captions and audio description | Standard: Supports Universal: Supports Mobile: Supports | |
|--|---|--|

Chapter 9: Web (see [WCAG 2.x section](#))

Notes:

Chapter 11: Software

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|--|
| 11.0 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See WCAG 2.1 section | See information in WCAG 2.x section |
| 11.5 Interoperability with assistive technology | Heading cell – no response required | Heading cell – no response required |
| 11.5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 11.5.2 Accessibility services | Heading cell – no response required | Heading cell – no response required |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.2 Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services | Not Applicable | The applications do not fully support criterion 11.5.2.5 to 11.5.2.17. See criterion 11.5.2.5 to 11.5.2.17 in this table for more information. |
| 11.5.2.4 Assistive technology | Not Applicable | |
| 11.5.2.5 Object information | Standard: Partially Supports Universal: Supports Mobile: Partially Supports | Standard and Mobile: Not all elements incorporate the required accessible names to make them accessible or clear to screen readers. |
| 11.5.2.6 Row, column, and headers | Not Applicable | |
| 11.5.2.7 Values | Standard: Supports Universal: Supports Mobile: Supports | |
| 11.5.2.8 Label relationships | Standard: Supports Universal: Supports Mobile: Supports | |

| | | |
|--|---|---|
| 11.5.2.9 Parent-child relationships | Standard: Supports Universal: Supports Mobile: Supports | |
| 11.5.2.10 Text | Standard: Does Not Support Universal: Supports Mobile: Does Not Support | |
| 11.5.2.11 List of available actions | Standard: Partially Supports Universal: Supports Mobile: Partially Supports | Standard and Mobile: Not all content is accessible using keyboard or screen reader. If these features are needed, users are encouraged to use Universal |
| 11.5.2.12 Execution of available actions | Standard: Supports Universal: Supports Mobile: Supports | |
| 11.5.2.13 Tracking of focus and selection attributes | Standard: Supports Universal: Supports Mobile: Supports | |
| 11.5.2.14 Modification of focus and selection attributes | Standard: Supports Universal: Supports Mobile: Supports | |
| 11.5.2.15 Change notification | Standard: Partially Supports Universal: Supports Mobile: Partially Supports | Standard and Mobile: Visual alerts are present, but not all are announced by screen readers. |
| 11.5.2.16 Modifications of states and properties | Standard: Supports Universal: Supports Mobile: Supports | |
| 11.5.2.17 Modifications of values and text | Standard: Supports Universal: Supports Mobile: Supports | |
| 11.6 Documented accessibility usage | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Standard: Supports Universal: Supports Mobile: Supports | |
| 11.6.2 No disruption of accessibility features | Standard: Supports | |

| | | |
|---|--|-------------------------------------|
| | Universal: Supports | |
| | Mobile: Supports | |
| 11.7 User preferences | Not Applicable | |
| 11.8 Authoring tools | Heading cell – no response required | Heading cell – no response required |
| 11.8.1 Content technology | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | See WCAG 2.x section (If not authoring tool, enter “Not Applicable”) | See information in WCAG 2.x section |
| 11.8.3 Preservation of accessibility information in transformations | Standard: Supports Universal: Supports Mobile: Supports | |
| 11.8.4 Repair assistance | Not Applicable | |
| 11.8.5 Templates | Not Applicable | |

Chapter [12: Documentation and Support Services](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|-------------------------------------|
| 12.1 Product documentation | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features | Standard: Supports Universal: Supports Mobile: Supports | |
| 12.1.2 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 12.2 Support Services | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | Standard: Supports Universal: Supports Mobile: Supports | |
| 12.2.3 Effective communication | Standard: Supports Universal: Supports Mobile: Supports | |
| 12.2.4 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |

Legal Disclaimer (Company)

VoiceThread recognizes the authority of the Americans with Disabilities Act (titles II and III) in the United States along with its responsibilities under this law. VoiceThread has done extensive testing of its site under multiple configurations and setups to ensure compliance with this law. We believe accessibility is a right and not a privilege and have done our very best to ensure that our products and services are accessible to all. If you have any comments or questions pertaining to our adherence to this law, please email support@voicethread.com.