
VOICETHREAD

Services

Standard Service	Platinum Service
<i>Unlimited Account Creation and Number of Active Users</i>	<i>Unlimited Account Creation and Number of Active Users</i>
<i>2- SSO Integrations</i>	<i>Unlimited SSO Integrations</i>
<i>Universal App for Screen Readers</i>	<i>Universal App for Screen Readers</i>
<i>Advanced Security Controls</i>	<i>Advanced Security Controls</i>
<i>2 Training Sessions</i>	<i>4 Training Sessions</i>
<i>1-day Email/Phone Support</i>	<i>4-hour Email/Phone Support</i>
<i>Unlimited Exports</i>	<i>Unlimited Exports</i>
<i>License Analytics</i>	<i>License Analytics</i>
<i>Connect with 3rd party CC Services</i>	<i>Connect with 3rd party CC Services</i>
	<i>Zoom / Kaltura Media Sources</i>
	<i>Unlimited Automatic Captioning Service</i>
	<i>99.99% Uptime Guarantee</i>
	<i>Customized Training Resources</i>
	<i>Customized SLA</i>



Definitions

Unlimited Account Creation and Number of Active Users

During the term of the license you can provide access to all the students and faculty at your institution at no additional cost.

SSO Integrations

VoiceThread integrates with most learning management systems (Blackboard, Canvas, Moodle, Desire2Learn, etc.), Google Apps for Education, Shibboleth/CAS, and LDAP/Active Directory.

Zoom and Kaltura

Integrate and pull content from your Kaltura and/or Zoom accounts into VoiceThread seamlessly.

Universal App for Screen Readers

An App specifically designed for use with screen readers.

3rd party CC Services

Ability to add closed captioning to videos and comments, and integrate with third-party captioning services.

Automated Captioning Service

A fully automated system that creates machine captions for all audio and video media uploaded or created by an organization's members.

Support

Engage with VoiceThread's passionate and highly trained support team.

Exports

Download your VoiceThreads to view and save offline as a video file.

License Analytics

View usage trends and basic stats for all of your users.

Training Sessions

1-hour customized training sessions with a member of our instructional design and support team.

Customized Training Resources

VoiceThread's support and instructional design teams will work with you to generate the documentation you need to support your users.

Customized SLA

If your legal department requires a customized service agreement, our legal team will work with you to negotiate that.

Advanced Security Controls

Enforce session timeouts and prevent browsers from auto-completing VoiceThread login information.